GENERAL TERMS AND CONDITIONS
AQUA 5 PASS TATRALANDIA, BEŠEŇOVÁ
SUMMER 2026

1. AQUA 5 PASS SUMMER 2026

1.1 Any client can buy a pass valid in the Tatralandia water park (hereinafter referred to as "**Tatralandia WP**") and the Bešeňová water park (hereinafter referred to as "**Bešeňová WP**"), both operated by **Tatry mountain resorts, a. s.,** with the registered office at Demänovská Dolina 72, 031 01 Liptovský Mikuláš, Company registration number: 31 560 636, registered in the Commercial Register of District Court Žilina, Section: Sa, Insertion No.: 62/L (hereinafter referred to as "**TMR company**") during the 2026 summer season based on a special offer of the TMR company, covering **five (5) all-day admissions to the Tatralandia WP or the Bešeňová WP during the pass validity period** (hereinafter referred to as "**AQUA 5 PASS**").

1.2 **AQUA 5 PASSES** are issued as contactless KEYCARDs – with the identification details of their holders included (hereinafter referred to as "**keycard(s)**") or as digital Gopass cards (in the accounts of their holders on the website: www.gopass.travel or in the Gopass app) (hereinafter referred to as "**digital Gopass card(s)**").

1.3 Every AQUA 5 PASS is valid **from 16/03/2026 or from the date of purchase, depending on which happens later, to 31/10/2026.**

1.4 Every **AQUA 5 PASS** entitles its holder to use services in the scope specified in point 1.1 of these General Terms and Conditions as follows:

1.4.1 **in the Tatralandia WP** – in the scope of the *AQUA TICKET*, i.e. 6 water slides, 10 pools (outdoor and indoor salt, thermal and fresh water), outdoor and indoor whirlpools, a locker for clothes and overclothes in changing rooms, pool parasols and pool beds, attractions for kids, WiFi, parking,

1.4.2 **in the Bešeňová WP** – in the scope of the *AQUA TICKET*, i.e. 9 pools (outdoor and indoor thermal and fresh water), amusement-adrenalin zone with a wave pool, a kid's pool and a water slide tower with 6 water slides, a locker for clothes and overclothes in changing rooms, attractions for kids – climbing frames, parking, WiFi, outdoor fitness centre,

during **five (5) days selected by the pass holder in the 2026 summer season during the AQUA 5 PASS validity period** and during the opening times of the Tatralandia WP and the Bešeňová WP. For the purpose of these General Terms and Conditions, 1 day is the daytime operation based on the conditions of the Tatralandia WP and the Bešeňová WP.

AQUA 5 PASSES **cannot** be used on days or at times designated by the operator when concerts, performances, sports or cultural events are organised by individual operators at the Tatralandia WP or the Bešeňová WP that are not included in the services based on these General Terms and Conditions and that AQUA 5 PASS holders are not entitled to. In such a case, AQUA 5 PASS holders **are not entitled to be compensated financially or non-financially or to be returned their paid pass price or its aliquot part. AQUA 5 PASS holders shall be informed about the days and/or times, as well as facilities, when and where their AQUA 5 PASSES cannot be used by the operator in an appropriate manner in advance.**

AQUA 5 PASSES **do not include** access to ZOOKONTAKT Tatralandia, Ráztocká 21, 031 01 Liptovský Mikuláš. **No special offer**s based on partner vouchers provided by partner companies of TMR (i.e. Hurricane Factory etc.) apply to AQUA 5 PASSES. AQUA 5 PASSES **do not include** access to water park events selected by the operator such as, but not exclusively, the season opening, the season ending, *Tropical Night at Tatralandia* and *Evening relaxation in thermal baths* in the Bešeňová WP.

1.5 Every client can buy an AQUA 5 PASS in the time periods and in the way determined by the operator, i.e. ***online*** via the Gopass selling system, which is operated by the **GOPASS SE** company with the registered office at Komořanská 326/63, Modřany, 143 00 Prague, Czech Republic, Company number: 17107148, registered in the Commercial Register of Municipal Court Prague, Section: H, Insertion no.: 2546 (hereinafter referred to as "**GOPASS company**"), i.e. at www.gopass.travel – at the prices specified in the price list which is published on the websites: www.tatralandia.sk, www.besenova.com and www.gopass.travel. **To buy an AQUA 5 PASS, every client must be actively registered in the Gopass programme, and they must have a plastic or digital Gopass card.**

1.6 **AQUA 5 PASSES are sold *online*** via the Gopass selling system, based on the terms specified in the general terms and conditions of the Gopass programme (www.gopass.travel) **from 16/03/2026 to 03/05/2026** – at the price of **EUR 109**, which has to be paid when purchasing the AQUA 5 PASS. This price applies to the *Junior* and *Senior* categories. AQUA 5 PASSES can be purchased for children aged 6 – 11.99 years at **EUR 99.** To purchase a *Children 6 – 11.99 years* AQUA 5 PASS, the correct child's date of birth has to be entered when registering at www.gopass.travel.

1.7 **No discounts are offered based on disabilities.**

1.8 Children below 5.99 years of age can use the services of the Tatralandia WP and the Bešeňová WP *for free* (except the Celtic sauna world in the Tatralandia WP and the Harmónia Wellness & Spa centre in the Bešeňová WP), but only if they are accompanied by an adult person older than 18 years (max. 2 children with 1 adult person older than 18 years). Every extra child below 5.99 years of age (3rd, 4th etc.) accompanied by the same adult person can use the services of the Tatralandia WP and the Bešeňová WP only if they buy a ticket of the *6 – 11.99-year-old child* category based on the price list of the TMR company or if they have an AQUA 5 PASS as specified in these General Terms and Conditions. The companion (adult person) is responsible for the child(ren) all the time while staying in the Tatralandia WP or the Bešeňová WP and cannot leave the child(ren) unattended.

1.9 On the same day, every AQUA 5 PASS can be used only as a one (1) single-use Tatralandia WP ticket or a one (1) single-use Bešeňová WP ticket. Every single-use ticket is valid for one whole day during the water park opening times. **The Tatralandia WP and the Bešeňová WP cannot be combined on the same day.**

1.10 Every AQUA 5 PASS is non-transferable from the moment it is issued. Every AQUA 5 PASS holder is obliged to present their ID or another identification document if season pass holders are checked.

1.11 Every AQUA 5 PASS holder is entitled to use the Celtic sauna world in the Tatralandia water park and the services offered there **or** the Harmónia Wellness & Spa sauna world in the Bešeňová water park and the services offered there based on the price list of the TMR company. There are NO DISCOUNTS on the Celtic sauna world tickets or the Harmónia Wellness & Spa tickets for disabled clients. Children **aged 0 – 5.99 years CANNOT enter and use** the Celtic sauna world in the Tatralandia water park or the Harmónia Wellness & Spa sauna world in the Bešeňová water park. Children aged 6 – 11.99 years can use the services of the Celtic sauna world in the Tatralandia water park and the Harmónia Wellness & Spa sauna world in the Bešeňová water park if they buy tickets as mentioned above for a maximum of 90 minutes and only if they enter the wellness centre until 3:30 pm. The Celtic sauna world in the Tatralandia WP and the Harmónia Wellness & Spa in the Bešeňová water park **CANNOT BE USED** by children aged 6 – 11.99 years **after 5:00 pm.**

1.12 Each time when leaving the Tatralandia WP or the Bešeňová WP, every AQUA 5 PASS holder is obliged to pay all extra costs registered on their wristbands within the cashless payment financial limit for catering and other services used while using services that AQUA 5 PASS holders are entitled to.

2. LOST, STOLEN OR DAMAGED Gopass cards

2.1 Lost or stolen keycards

2.1.1 If a keycard gets lost or stolen, the keycard holder is obliged to inform a ticket office in the Tatralandia WP or the Bešeňová WP, or the client centre in the Tatralandia WP or the Bešeňová WP, a client centre of the TMR company or to call the Gopass helpline: 0850 122 155 (international calls: +421 220 510 448) immediately or to log in to their Gopass account at www.gopass.travel and to block their keycard. In such case, the holder is obliged to present the ID of the person whom the keycard was issued for (or their legal representative). The operator is entitled to ask for the confirmation email proving the purchase of the AQUA 5 PASS as well. Lost or stolen keycards can be blocked by their holders via their Gopass accounts at www.gopass.travel, otherwise only after the loss or theft is reported and all required documents are presented, the keycard can be blocked and necessary data, including the number of unused days, can be checked. After that, the keycard holder will receive a substitute keycard/Gopass card. The surcharge for issuing a new Gopass card is EUR 3. If any holder does not want to have a new keycard issued, they can use their digital Gopass card to use services that their AQUA 5 PASS entitles them to. If any holder wishes to have a new keycard issued, they have to pay the Gopass card issue fee and also a EUR 3 keycard surcharge.

2.1.2 No keycard holder is entitled to be paid the full price or its aliquot part back; or to receive any other form of compensation for the days they could not use services because they were late with the loss/theft report and their keycard got blocked later.

2.1.3 Keycard holders who fail to present the documents specified above are not entitled to receive substitute keycards or any other form of compensation for their lost or stolen keycards.

2.2 Damaged keycards

2.2.1 If a keycard gets damaged, the keycard holder is obliged to inform a ticket office in the Tatralandia WP or the Bešeňová WP, or the client centre in the Tatralandia WP or the Bešeňová WP immediately. The keycard holder is obliged to present the damaged keycard and the ID of the person whom the AQUA 5 PASS was issued for (or their legal representative). The operator is entitled to ask for the confirmation email proving the purchase of the AQUA 5 PASS as well. If the keycard is damaged manually, the holder shall receive a substitute keycard/Gopass card as of the day when they present the damaged keycard and they are obliged to pay a EUR 3 surcharge for issuing a new keycard/Gopass card plus a EUR 3 keycard fee. If any holder does not want to have a new keycard issued, they can use their digital Gopass card to use services that their AQUA 5 PASS entitles them to.

2.2.2 Keycard holders who fail to present the documents specified above are not entitled to receive substitute keycards or any other form of compensation for their lost or stolen keycard.

2.3 Forgotten keycards

2.3.1 If any client arrives in the Tatralandia WP or the Bešeňová WP and discovers that they have forgotten their keycard, point 2.1 of these General Terms and Conditions applies. The surcharge for issuing a new keycard/Gopass card is EUR 3 plus a EUR 3 keycard fee. If any holder does not want to have a new keycard issued, they can use their digital Gopass card to access the services that their AQUA 5 PASS entitles them to.

2.4 All fees and surcharges must be paid by clients to the operator when their substitute keycards/Gopass cards are issued.

3. SPECIAL TATRALANDIA WP and BEŠEŇOVÁ WP ENTRANCE FOR AQUA 5 PASS HOLDERS

3.1 Every authorised AQUA 5 PASS holder is entitled to ask the staff of the client centre in the Tatralandia WP or the Bešeňová WP (hereinafter referred to as **"client centre"**) to have an exclusive product – **a reloadable chip** issued. Every authorised AQUA 5 PASS holder can use a reloadable chip to enter the Tatralandia WP or the Bešeňová WP comfortably through a special entrance without having to pass public ticket offices. The special entrance is marked, located next to the client centre in each of the water parks and designated only for authorised AQUA 5 PASS holders, including those who don't have reloadable chips (hereinafter referred to as "**special entrance**").

3.2 The reloadable chip is a wristband with a built-in chip that serves to enter either of the water parks and to buy products and services in either of the parks for a total amount of EUR 100 which has to be paid every time when leaving the park.

3.3 To have a reloadable chip issued, the respective AQUA 5 PASS holder must pay a EUR 5 deposit in the client centre. The deposit will be paid back to the chip holder in the client centre of the Tatralandia WP or the Bešeňová WP (depending on where the chip was originally issued) if it is not damaged when returned. Otherwise, the deposit shall be used by the operator to buy a new chip and a new wristband and will not be returned to the client. If any reloadable chip gets damaged during the validity period of the respective AQUA 5 PASS, the authorised AQUA 5 PASS holder can ask to have a new reloadable chip issued if they pay a new EUR 5 deposit.

3.4 Reloadable chips **cannot** be issued for and used by children up to the age of 5.99 years.

3.5 Every reloadable chip loss or damage must be reported by its authorised holder to the client centre where it was originally issued. Otherwise, the authorised holder is responsible for any related damage, especially in the case of a loss (e.g. chip blocking due to unauthorised use). Once a reloadable chip loss is reported, the chip gets blocked immediately, and the authorised holder can get a new reloadable chip based on point 3.3 of these General Terms and Conditions. If any reloadable chip is misused before its loss is reported, the operator is entitled to block it, and the respective customer is not entitled to be compensated financially or non-financially for not being able to use the services that their AQUA 5 PASS related to the reloadable chip entitles them to.

3.6 TMR uses an internal system to check the rights related to any authorised AQUA 5 PASS possession. The system uses face recognition of AQUA 5 PASS holders or reloadable chip holders based on photos provided by individual clients when buying their AQUA SEASO5 PASSES. The checking system described in this point complies with all applicable data protection regulations.

3.7 The TMR company is entitled to block any AQUA 5 PASS and/or reloadable chip to prevent the respective holder from exercising their rights related to their authorised AQUA 5 PASS possession if the AQUA 5 PASS and/or reloadable chip is not used by the person that is entitled to do so, i.e. not by the person that the AQUA 5 PASS and/or reloadable chip was issued for and whose name is written on the contactless keycard (i.e. the name and the photo on the AQUA 5 PASS and/or reloadable chip do not correspond with the identification details of the person that is being checked). Every AQUA 5 PASS and/or reloadable chip is a non-transferable product and valid only if used along with an ID or another document proving the identity (health insurance card in the case of children younger than 15 years). The TMR company is entitled to block any AQUA 5 PASS and/or reloadable chip if the respective authorised AQUA 5 PASS and/or reloadable chip holder prevents the operator from checking the non-transferability of the AQUA 5 PASS and/or reloadable chip intentionally or deliberately, especially by misleading the operator about the identity of the person that is using the AQUA 5 PASS and/or reloadable chip, i.e. by covering the face (with a hand, a scarf etc.), or by rejecting to cooperate when the authorised use of AQUA 5 PASSES and/or reloadable chips is checked.

3.8 If an AQUA 5 PASS and the respective reloadable chip (if purchased) are blocked based on point 3.6 or 3.7 of these terms and conditions, the respective customer cannot ask the operator to have a new AQUA 5 PASS issued, and they are not entitled to any financial or non-financial compensation or to have the paid pass price or its aliquot part refunded.

4. COMPLAINTS

4.1 Services are provided by TMR in accordance with the relevant provisions of Act No. 40/1964 Coll. of the Civil Code as amended, in conjunction with the relevant provisions of Act No. 108/2024 Coll. on Consumer Protection and on the Amendment and Supplementation of Certain Acts as currently in force, and other generally binding legal regulations. This applies in cases where the customer is a consumer, which is defined as a natural person who, in connection with their consumer contract, the obligations arising from it, or in a business practice, does not act within the scope of their business activities or profession.

4.2 For the purposes of these general terms and conditions, TMR is considered a trader in relation to consumers within the meaning of § 52, Par. 3 of Act No. 40/1964 Coll. of the Civil Code as amended.

4.3 Every AQUA 5 PASS holder is entitled to be provided services in the regular extent, quality, amount and time or otherwise agreed extent, quality, amount and time.

4.4 Every AQUA 5 PASS holder is obliged to set up their complaint immediately after having discovered the defects they want to complain about, i.e. on the day when the respective service has not been provided in the regular or agreed extent, quality, amount and time, but no later than on the following calendar day. Otherwise, the right to complain expires. AQUA 5 PASS holders can file their complaints in the client centre of the Tatralandia water park or the Bešeňová water park, or electronically by sending an email to info@tatralandia.sk, info@besenova.com or reklamacia@gopass.sk or in writing if they contact the registered office of the TMR company within the period specified in these general terms and conditions. In the case of written complaints, the period is considered to be met if the written complaint is delivered to the TMR company on the first working day after the client becomes entitled to set up their complaint.

4.5 To set up their complaint, every AQUA 5 PASS holder is obliged to present their ID and receipt to prove that they purchased the service that they are complaining about. The TMR company shall investigate the complaint and decide on further steps that are to be taken immediately. If immediate resolution is not possible due to the nature of the complaint, the trader shall inform the customer of the time frame for handling the complaint. The time frame for handling the complaint shall not exceed 30 days from the date it is filed unless it is objectively impossible to meet this deadline. In such a case, the trader shall inform the customer of the time frame for handling the complaint. To make a complaint, every AQUA 5 PASS holder is obliged to provide their contact data that will be used for further notification if the complaint cannot be resolved immediately. They are also obliged to cooperate with the TMR company in all respects required.

4.6 If the trader acknowledges that the customer's complaint is justified, the procedure shall follow these terms and conditions and the relevant provisions of generally binding legal regulations. If the trader does not acknowledge (rejects the grounds of) the customer's complaint, they shall inform the customer of the reasons for not acknowledging the complaint in writing.

4.7 **No compensation is offered by the provider** for any day when clients cannot use services that their AQUA 5 PASSES entitle them to or if they can use the services in a limited way only.

4.8 The TMR company reserves the right to assess each complaint case individually, to decide if the respective complaint and the claim to compensation are justified and to determine the compensation form and amount.

4.9 In special cases, every AQUA 5 PASS holder can ask the TMR company to change the holder of their already purchased AQUA 5 PASS if they present a medical certificate proving **a long-term illness, an injury or any other serious circumstance** that might be the reason to change the holder of the already purchased AQUA 5 PASS. When doing so, the AQUA 5 PASS holder (or their legal representative) is obliged to present their medical certificate proving their injury or any other document proving a serious reason within 10 days after the injury or after they learn about the serious reason. They must also present their AQUA 5 PASS receipt (tax document) and the ID of the holder (or their legal representative). The operator reserves the right to assess each case individually and to decide if the respective claim to the AQUA 5 PASS holder change is justified. In the case of serious circumstances that prevent AQUA 5 PASS holders from using the services that their purchased AQUA 5 PASSES entitle them to (long-term illness, injury etc.), only this item of these general terms and conditions applies and the respective AQUA 5 PASS holder **is not entitled** to receive any financial or non-financial compensation. The holder of each AQUA 5 PASS can be changed in accordance with these general terms and conditions only once (1x) during the AQUA 5 PASS validity period.

4.10 Any customer has the right to submit a request for redress to the trader in accordance with § 11 Sec. 1 of Act No. 391/2015 Coll. on Alternative Dispute Resolution for Consumer Disputes and on Amendments and Supplements to Certain Acts, as amended, if a dispute arises between the customer as a consumer and the trader regarding the rights arising from liability for defects (if the customer is not satisfied with the way how the trader handled their complaint) or if the customer as a consumer believes that the trader has violated their other rights. The trader will assess the request and inform the customer how it shall be resolved within 30 days after it is submitted. If the trader rejects the request or does not respond to it within 30 days from the day it has been sent by the respective customer, when asked by the customer as mentioned above, the customer is entitled to ask for an alternative dispute resolution in accordance with § 12 Act No. 391/2015 Coll. on Consumer Alternative Dispute Resolution and on amendments and supplements to other acts. The body authorised to deal with alternative dispute resolutions of the trader shall be a) the Slovak Trade Inspection, which can be contacted for the above-mentioned purpose at the following address: Ústredný inšpektorát SOI, Odbor medzinárodných vzťahov a ARS (Department of International Relations and Alternative Dispute Resolution) (ADR), Bajkalská 21/A, P.O.BOX 29, 827 99 Bratislava, or electronically to ars@soi.sk or adr@soi.sk, or b) any other authorised legal entity registered in the list of bodies for alternative dispute resolution of the Ministry of Economy of the Slovak Republic (the list of authorised bodies is available on the website: https://www.mhsr.sk/obchod/ochrana-spotrebitela/alternativne-riesenie-spotrebitelskych-sporov-1/zoznam-subjektov-alternativneho-riesenia-spotrebitelskych-sporov-1). Every client has the right to choose which of the above-mentioned bodies for alternative dispute resolution they choose to have their problem dealt with. To do so, the client can use an online platform for alternative dispute resolution which is available at: https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home2.show&lng=SK . For more information about alternative dispute resolution, please visit the website of the Slovak Trade Inspection: https://www.soi.sk/sk/alternativne-riesenie-spotrebitelskych-sporov.soi.

5. PERSONAL DATA PROTECTION

5.1 Details related to the protection of personal data are included in the Data Protection and Privacy of the TMR Group and are published on the website: www.tmr.sk/o-nas/gdpr/.

6. SPECIAL PROVISIONS

3.1 The Tatralandia WP and the Bešeňová WP are opened as decided by the operator, and the details about the opening times are displayed at the entrances of the Tatralandia WP and the Bešeňová WP every day and published on the website of the operator: www.tatralandia.sk and the website of the Bešeňová WP: www.besenova.com.

6.1 **By buying an AQUA 5 PASS and using services in the Tatralandia WP and the Bešeňová WP, every client undertakes to respect all instructions of authorised staff members of the TMR company or other individuals authorised by them, the water park rules of Tatralandia and Bešeňová, these General Terms and Conditions, special terms and conditions related to individual services offered by the operator as well as the general terms and conditions of the Gopass selling system.**

6.2 The TMR company is entitled to block any AQUA 5 PASS and prevent the respective holder from using services in the Tatralandia WP and the Bešeňová water park if the AQUA 5 PASS is not used by the person that is entitled to do so, i.e. not the authorised AQUA 5 PASS holder. Every AQUA 5 PASS is valid only along with the ID or another identification document of the holder (or a health insurance card or any other identification document in the case of children younger than 15 years).

6.3 **Shall any AQUA 5 PASS be blocked due to any breach of these General Terms and Conditions** (unauthorised use of the AQUA 5 PASS and related unauthorised use of services offered by the TMR company in the Tatralandia WP or the Bešeňová WP or if point 6.3 of these General Terms and Conditions is violated), **the respective client is not entitled either to receive any form of financial or non-financial compensation for not being able to use services offered by the TMR company in the Tatralandia WP or the Bešeňová WP, and/or to be refunded the whole or an aliquot ticket price.**

6.4 If the operation of the Tatralandia WP or the Bešeňová WP is interrupted or the parks are closed due to regulations of public authorities in order to prevent the spreading of a contagious disease (mainly but not necessarily only COVID-19) or due to other related restrictions ordered by public authorities, due to an epidemic, a pandemic, a state of emergency, a war or terrorism during the validity period of AQUA 5 PASSES, each potential refund shall be resolved by the TMR company at its own discretion after the validity period of the respective AQUA 5 PASS expires.

6.5 If the operation of the Tatralandia WP or the Bešeňová WP is limited as for the capacity due to regulations of public authorities in order to prevent spreading of a contagious disease (mainly but not necessarily only COVID-19) or due to other related restrictions ordered by public authorities, due to an epidemic, a pandemic, a state of emergency, a war or terrorism during the validity period of AQUA 5 PASSES, the operator shall inform clients about the limitations as for the use of the services that their AQUA 5 PASSES entitle them to as well as about other related facts without undue delay once the measures and/or restrictions are published and enter into force.

6.6 By buying an AQUA 5 PASS and using services that the AQUA 5 PASS entitles them to, every client declares that they have been aware of the current epidemiological situation and all related epidemiological precautions which are determined by relevant public authorities and in force when they buy their AQUA 5 PASS and while they use the services that their AQUA 5 PASS entitles them to and that they undertake to respect them. By buying an AQUA 5 PASS and using the related services, every client confirms that on the day of the service use, they will meet all conditions required to use the services in accordance with currently valid public health protection measures that are in force.

7. FINAL PROVISIONS

7.1 **These General Terms and Conditions become effective and enter into force on 16/03/2026.**

7.2 **All legal relations between the operator and individual clients related to purchasing and using of services based on AQUA 5 PASSES as well as all other related legal relations shall be governed by the laws of the Slovak Republic.** All legal relations that are not specified by these general terms and conditions including disputes regarding the interpretation of these general terms and conditions if the dispute between the parties of the respective legal relationship is not solved successfully shall be referred to Slovak courts.

7.3 Shall any provision of these General Terms and Conditions be or become invalid, ineffective or unenforceable, the validity of other provisions of these general terms and conditions shall not be affected thereby.

7.4 As for sections which are not explicitly specified by these General Terms and Conditions, terms and conditions of the Tatralandia WP rules and the Bešeňová WP rules and the general terms and conditions of the Gopass programme are applicable. If the provisions of these General Terms and Conditions differ from the Tatralandia WP rules and the Bešeňová WP rules or the general terms and conditions of the Gopass selling system, the provisions of these General Terms and Conditions shall be decisive and given priority to the Tatralandia WP rules and the Bešeňová WP rules and the general terms and conditions of the Gopass programme in every item or term they are different.

In Liptovský Mikuláš on 09/03/2026

Supervisory authorities
Central Inspectorate of the Slovak Trade Inspection, Bajkalská 21/A, 827 99 Bratislava
Inspectorate of the Slovak Trade Inspection for the Žilina region with the registered office in Žilina, Predmestská 71, 011 79 Žilina